

## *Luisterlijn (support line) extended during the corona crisis*

During the past few weeks our world has drastically changed. Insecurity, fear, reorganisation... are all around us. As such, we are all in need of a clear and viable structure.

Consequently we aim to support all of our colleagues, by extending the so-called “Luisterlijn” with a separate telephone number especially for all Partena employees: **0800 88082**.

What can you expect from this extended “Luisterlijn” for Partena employees?

- the support provided is **free of charge** until the end of the corona crisis
- you can reach a **psychologist** 24X7 for any questions or concerns you may have. They are certified professionals with the relevant expertise in the fields of wellbeing, mental health, stress management, mourning, and relational issues
- you can obtain **legal and financial advice**
- in **three languages**: English, Dutch, French
- you will **always** get someone to talk to
- the support provided is **strictly confidential** – no personal data will be shared with others, not even with your employer

*In need of a listening ear?*

*We extend the “Luisterlijn” to all Partena employees, until the end of the corona crisis, 24X7 with an unlimited number of free telephone calls*

In other words: you can benefit from this service in order to address your concerns and ask any questions you may have about any situation, no matter how trivial or complex (e.g. how to handle debts, how about your consumer rights, what about your monthly rental fee, family issues etc). Our experts will assist you with legal advice, or offer you the tools to take the right decisions. Feel free to also just call and check what type of assistance or support of the “Luisterlijn” can be beneficial to you.

>> Do you feel can you do with some extra support? Then do not hesitate to pick up your phone and dial the following number **0800 88 08**